THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI E. AHAMMED): (a) and (b) Action has been initiated to increase easy availability of Janata Meals in trains and on platforms. The agency and modalities are under review.

(c) and (d) Potable water is available at Railway stations. Measures to further improve the quality of drinking water are underway.

Quality and quantity of food served in trains

256. SHRI SANTOSH BAGRODIA:
SHRI KALRAJ MISHRA:

Will the Minister of RAILWAYS be pleased to state:

(a) whether Government is aware of complaints about quality and quantity of food served in the trains and the behaviour of catering staff;

(b) whether the mechanism provided to passengers for ready redressal of their grievances in the journey is inadequate; and

(c) what steps have been taken to improve grievance redressal system and to improve the quality of service?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI E. AHAMMED): (a) to (c) Catering Policy of the Indian Railways is under review.

Income and expenditure of railway zones

†257. SHRI SHREEGOPAL VYAS: Will the Minister of RAILWAYS be pleased to state:

(a) whether there is any link between the incomes earned by the railway zones and the expenditures incurred thereon; and

(b) the details of the income earned by each zone and the expenditure incurred thereon under Tenth Five Year Plan?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI E. AHAMMED): (a) No, Sir.

(b) The zone wise Gross Earning and total Working Expenses during the Tenth five year plan are as under:

(Rs. in crore)

Zone	Gross Earnings	Total Working Expenses
1	2	3
Central	26658.34	21719.74
Eastern	13125.35	18659.80
East Central	13404.56	11987.74
East Coast	14675.37	8541.72

†Original notice of the question was received in Hindi.

1	2	3
Northern	30386.21	26752.06
North Central	16695.57	10747.77
North Eastern	5719.46	8470.46
Northeast Frontier	6358.34	9205.34
North Western	6780.60	6552.85
Southern	14095.38	16259.70
South Central	22511.67	18274.62
South Eastern	21912.31	15522.95
South East Central	13779.36	7294.32
South Western	6283.84	5141.83
Western	23226.82	19869.49
West Central	11949.93	9301.45
Metro	240.09	585.06

Shortage of wagons

258. SHRI T.T.V. DHINAKARAN: Will the Minister of RAILWAYS be pleased to state:

(a) whether there is an acute shortage of wagons in the country;

(b) if so, the reasons therefor;

(c) whether shortage of wagons has hit cement distribution; and

(d) if so, the action taken to increase the production of wagons?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI E. AHAMMED): (a) to (d) No, Sir. Cement loading on Indian Railways has grown by 8.9 percent in the current financial year (up to May'09) over corresponding period of last year.

Building of world class railway stations

259. SHRI T.T.V. DHINAKARAN: Will the Minister of RAILWAYS be pleased to state:

(a) whether it is proposed to build world class railway stations;

(b) if so, the details thereof; and

(c) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI E. AHAMMED): (a) to (c) The Details are being worked out and will be laid on the Table of the House.